



**July 7, 2020**

**UPDATE ON INFORMATION REGARDING THE COVID-19 PANDEMIC**

During the 2020 golf season the TGC will be following the direction and guidance provided in the “Restoring Safe Services in Manitoba” for golf courses in Manitoba provided by regulatory authorities.

Our number one priority is the safety, health, and well-being of our staff and customers.

Key measures are being implemented by the TGC focussing on satisfying requirements for mitigation, which are physical-distancing, environmental cleaning, reduce crowding, and removing/mitigating high touch surfaces and services.

Inspections will be conducted by government authorities. Members and the public must abide by all contingency measures put into place, without exception. Failure to strictly abide by all requirements established by the TGC will result in disciplinary actions and can run the risk of closing the golf course operations.

The following information lists various changes, contingency measures, and procedures for the various operations at the TGC which are in place up to and including Phase 3 of Manitoba’s Safe Services information, and will remain in place until further notice.

## **ARRIVAL AND ENTRY TO THE TGC GOLF COURSE**

- As directed by Manitoba Government restrictions, if you are sick, or have travelled outside of the Manitoba quarantine area (that meaning east of Terrace Bay Ontario) within the last 14 days, you are not allowed to come to the golf course. If you exhibit symptoms of Covid-19 you will not be allowed entry to the TGC property
- Plan to arrive no earlier than 30 minutes before your scheduled tee time, unless you plan to go into the Club House or restaurant before your round. If you plan on going to the Club House or restaurant please leave your golf clubs in your vehicle until 30 before your tee time. This is a strict rule which must be obeyed.
- Sections of the TGC parking lot have been closed and these areas are readily identifiable
- A bag drop area will be provided near the lone operating entrance which is located between the Club House and the Pro Shop buildings. You are not allowed to access the golf course at any other entry point. Failure to follow this rule will result in disciplinary actions
- “Tailgate” gatherings of people will not be allowed in the TGC parking lot. This includes if you have been directed by the greeter to vacate the property as a result of your arriving too early for your tee time. Do not arrive at the TGC property earlier than 30 minutes before your designated tee time
- You will not be allowed to take a power cart onto the TGC parking lot to load golf clubs and other items onto a power cart.

## **CLUB HOUSE AND FOOD & BEVERAGE OPERATIONS**

- Maintain physical-distancing (2 meters or 6 feet) at all times
- Table service in the restaurant is operating at our best available capacity, with the number of chairs allotted per table. Please do not adjust any table and chair settings.
- Quick service foods will be available on beverage carts
- Washrooms will remain open, sanitized and stocked
- An effective environmental cleaning program will be conducted in washrooms, counters, pay points, debit machines, and kitchen areas
- All locker rooms will be closed until further notice. Please call the Club to make arrangements to empty your lockers and retrieve the contents
- On-course beverage cart service will be available, using limited cash. We ask that you use exact cash, credit card, debit card, and Member assessment card as much as possible
- Beverage cart personnel will be observing and conducting physical-distancing and conducting sanitizing operations. Customers are not to touch any products on the beverage carts or the beverage cart itself. Please respect the server's distance
- Patio service will be available after 9 AM for food and beverage service in a designated area located to the west of the practice putting green
- The patio area has a maximum capacity of 46 people.

## **TGC PRO SHOP OPERATIONS**

- Maintain physical-distancing (2 meters or 6 feet) at all times
- There will be a maximum of 4 customers allowed in the Pro Shop. Access and flow of people in the Pro Shop will be controlled
- Members and public are to conduct transactions quickly and leave the Pro Shop immediately
- An effective environmental cleaning program will be conducted at counters, pay points, debit machines and other high touch surfaces and services in the Pro Shop
- Pencils will not be provided in the Pro Shop
- Score cards will be provided by Pro Shop staff upon request only
- Seed bottles will be provided on TGC power carts.
- Seed bottles which have been sanitized and filled will be available in the "In the Hole" waiting area. You can re-fill your seed bottles from seed boxes located on the golf course. The lids of each seed box on the golf course will be sanitized on a continuous basis
- All power carts will be cleaned and sanitized after each use
- Pull carts will be made available and will be sanitized for your use. Pull carts are to be dropped off at the designated location as you depart the 18<sup>th</sup> hole green
- Used seed bottles are to be placed on the rack at the designated location as you depart the 18<sup>th</sup> green
- Member club-cleaning and bag handling by Pro Shop staff is cancelled until further notice. Club storage will continue
- Rental clubs will not be available until further notice
- Hand sanitizer will be made available at the Pro Shop pay point and also for staff (front, back shop, starters, marshals)
- Marshals will sanitize the portable washroom facilities on the course on a continuous basis

- For Pro Shop transactions please use exact cash, credit card, or debit card.

### **ON-COURSE PLAY FOR MEMBERS AND PUBLIC**

- Maintain physical-distancing (2 meters or 6 feet) at all times
- If you are sick or have travelled outside of the Manitoba quarantine areas (that meaning east of Terrace Bay, Ontario) within the last 14 days, don't come to the golf course
- Plan to arrive no earlier than 30 minutes before your scheduled tee time
- "Tailgate" gatherings of people will not be allowed in the TGC parking lot
- The practice green is now open and is the new "On Deck" location
- The practice range will be closed until further notice
- You are now allowed 2 riders in TGC power carts
- Pencils will not be provided in the Pro Shop nor in power carts
- Score cards will be provided by Pro Shop staff upon request only
- Ball washers on the course will not be operational. Bring your own wet towel for your own personal use
- Seed boxes on the course will be available and the box lids will be sanitized on a continuous basis
- Pin flags will remain on the greens. Pins are not to be touched nor removed at any time. Removing or touching a pin/flag with a gloved or covered hand is strictly forbidden
- There will be no rakes placed into any bunkers until further notice. Players are required to smooth out sand areas using your feet or club. You may take a free drop into the bunker without penalty

- Keep hand sanitizer in your golf bag and use it frequently throughout your round
- Do not touch other players golf balls, clubs, or ball markers
- Clean your golf glove(s)
- Sanitize your own power carts and pull carts
- Refrain from hunting for or picking up “found golf balls”
- Return TGC-owned power carts to the designated area
- Players with power carts and only playing the first 10 holes will drop off the power carts at a designated location in the TGC parking lot near the east gate exit
- Pull carts and used seed bottles are to be dropped off at the designated location as you depart the 18<sup>th</sup> hole green
- There is no entrance to the golf course from the exit near the 18<sup>th</sup> green
- Maintain physical-distancing (2 meters or 6 feet) after your round.



The modifications and changes listed above have been developed in accordance with guidance information provided by the governing federal, provincial, and municipal health regulatory agencies. Government inspection activities will be taking place and the consequences for failing an inspection can include closure of the golf course. As such the revised procedures must be strictly adhered to by everyone or we all run the risk of the golf course closing. As time goes by and regulatory requirements change, the TGC will review and revise our contingency plans and operations accordingly. For now, please familiarize yourself with these changes, and we will keep you advised of changes and updates. Don't be the one who causes the TGC to be closed once we have opened.

Stay healthy and safe and let's all do our part in limiting the spread of COVID-19 virus and keeping the golf club open for business during this phase of reopening businesses in Manitoba.

Transcona Golf Club

Board of Directors and Management